



King County
Office of Citizen Complaints - Ombudsman

400 Yesler Way, Room 240, Seattle, WA 98104

206-296-3452 or 1-800-325-6165 ext. 6-3452

email: ombudsman@metrokc.gov

www.metrokc.gov/ombudsman

King County Telephone Information Guide

Agencies other than King County Government are shown in *italics*.

METROPOLITAN KING COUNTY COUNCIL	
District 1, Carolyn Edmonds	296-1001
District 2, Bob Ferguson	296-1002
District 3, Kathy Lambert	296-1003
District 4, Larry Phillips	296-1004
District 5, Dwight Pelz	296-1005
District 6, Reagan Dunn	296-1006
District 7, Pete von Reichbauer	296-1007
District 8, Dow Constantine	296-1008
District 9, Steve Hammond	296-1009
District 10, Larry Gossett	296-1010
District 11, Jane Hague	296-1011
District 12, David Irons.....	296-1012
District 13, Julia Patterson	296-1013
Council Receptionist/General Information	296-1000
COUNTY EXECUTIVE Ron Sims	
ADULT DETENTION (Jail)	
King County Correctional Facility	296-1234
Kent Regional Justice Center (RJC)	296-1234
Work Release/Electronic Home Detention	296-1240
AIRPORT-KING COUNTY/BOEING FIELD	
King County Airport Noise Complaint Hotline	205-5242
<i>Sea-Tac Noise Information Line</i>	433-5393
AIR POLLUTION (see BURN BAN INFORMATION)	
Puget Sound Clean Air Agency	343-8800
ALCOHOLISM AND SUBSTANCE ABUSE SERVICES 296-7615	
ANIMAL CONTROL	
Complaints	296-PETS (7387)
Within Seattle city limits	386-PETS (7387)
Bellevue/Crossroads Shelter	296-3940
Kent Shelter	296-PETS (7387)
ASSESSMENTS (see FINANCE and TAXES)	
Assessments - Real Property Information	296-7300
Personal Property Information	296-3914
Property Tax Foreclosures	296-4184
Payments/Billing	296-3850
Senior Citizen/Disabled Exemptions	296-3920
AUDITOR (Audits King County Agencies)	
AUTOMOBILE	
Abandoned/inoperable vehicles on private property	296-6680
Inoperable vehicles on County roads	911
Vehicle Licensing	296-4000
BIRTH/DEATH RECORDS	
BURN BAN INFORMATION	1-800-595-4341
CABLE INFORMATION AND COMPLAINTS	
Within Seattle City limits	684-8498
CHILDREN AND YOUTH	
To Report Child Abuse - Police	911
Child Abuse Hotline	1-800-422-4453
Child Protective Services	721-6500
Children's Hospital Resource Line	987-2500
State Family and Children's Ombudsman	439-3870
Youth and Family Services Program	296-5229
Youth Services (Detention)	205-9500
CIVIL RIGHTS (see DISCRIMINATION)	
Office of Civil Rights	296-7592
Seattle Office for Civil Rights	684-4500
CLAIMS	
Against King County (Risk Management)	296-7432
CLERKS	
Clerk of the Council	296-1020
Superior Court Clerk	296-9300
COMMUNITY SERVICE CENTERS	
Cottage Lake	296-2733
Fall City	205-7345
Northshore	296-9840
Regional Justice Center	205-7330
Sammamish...	205-8380
Vashon - Maury Island.....	296-4510
COMPLAINTS	
Citizen Complaints - Ombudsman	296-3452
<i>Citizens Service Bureau (City of Seattle government)</i>	684-2489
CONSUMER COMPLAINTS	
Attorney General	464-6684 or 1-800-551-4636
Better Business Bureau	431-2222 or 1-800-955-5100
Federal Trade Commission	220-6363
Lemon Law Information	587-4240 or 1-800-541-8898
U.S. Consumer Product Safety Hotline	1-800-638-2772
COOPERATIVE EXTENSION	
COURTS	
District Court	
ALL Divisions	205-9200
Superior Court	
Court Administration	296-9305
Superior Court Clerk	296-9300
Ex-Parte Court Information	296-9330
Family Court Services	296-9390
Juvenile Court Clerk	296-1101
CULTURAL RESOURCES	
DEVELOPMENT AND ENVIRONMENTAL SERVICES	
General Information	296-6600
Building Permits (Commercial and Residential)	296-6600
Business Licenses	296-6600
Code Enforcement (Complaints)	296-6680
Grading Permits	296-6600
Shorelines/Wetlands	296-6600
Short Plats/Subdivisions	296-6600
Zoning Information	296-6600
DEVELOPMENTAL DISABILITIES DIVISION	
DISABLED PARKING INFORMATION	
DISCRIMINATION	
King County Office of Civil Rights Enforcement -	
Disabled Access, Fair Employment, Fair Housing	296-7592
TTY (Hearing Impaired)	296-7596
Seattle Office for Civil Rights	684-4500
Washington State Human Rights Commission	464-6500
U.S. Equal Employment Opportunity Commission	220-6883
DISPUTE RESOLUTION	
Seattle/King County Dispute Resolution Center	443-9603
DOMESTIC VIOLENCE	
To Report Domestic Violence - Police	911
Crisis Clinic (24-hour Crisis Line).....	461-3222
Domestic Abuse Women's Network	425-656-8423
Protection Order Advocacy Program	296-9547
Statewide Domestic Violence Hotline	1-800-562-6025
DRAINAGE	
Property Drainage	296-1900
Road Drainage	296-8100
ELECTIONS (see RECORDS AND ELECTIONS)	
EMERGENCIES	
Police, Fire, Aid	911
Crisis Clinic (24-hour Crisis Line).....	461-3222
toll-free	1-800-244-5767
Emergency Management	296-3830
EMPLOYMENT (see HUMAN RESOURCE MANAGEMENT)	
FINANCE	
Administration	296-7326
LID-Assessments	296-3913
Foreclosure	296-4184
Mobile Home Tax	296-4267
Personal Property Tax	296-4290
Property Tax Payments	296-3850
Property Tax Refunds	296-3413

FIRE MARSHAL	296-6675
GARBAGE	
On County road	296-8100
On private property	205-4394
HAZARDOUS WASTE	
Household Hazards Line	296-4692
Business Hazards Line	296-3976
<i>State Department of Ecology</i>	<i>1-800-RECYCLE (732-9253)</i>
<i>Washington Toxics Coalition</i>	<i>632-1545</i>
HISTORIC PRESERVATION	296-7580
HOUSING	
<i>Emergency Housing Information</i>	461-3200
<i>Housing and Urban Development</i>	220-5101
<i>King County Housing Authority</i>	574-1100
King County Housing Repair Hotline	296-7640
Substandard Dwelling Inspection/Complaints	296-6680
<i>Weatherization Program (Housing Authority)</i>	439-3839
HUMAN RESOURCE MANAGEMENT	
Employment Openings (Jobline)	296-5209
Personnel Information	296-7340
INFORMATION (King County)	296-0100
Toll free	1-800-325-6165
JAIL (see ADULT DETENTION)	
LANDLORD/TENANT INFORMATION	
<i>Tenants Union</i>	723-0500
LIBRARIES	
King County Law Library	296-0941
<i>King County Library System</i>	425-462-9600
<i>Seattle Public Library (Quick Info Line)</i>	386-4636
LICENSES	
Animal/Marriage Licenses	296-2710
Business Licenses	296-6600
Vehicle/Vessel Licenses	296-4000
MENTAL HEALTH	
Crisis and Commitment	296-5296
<i>Crisis Clinic (24-hour Crisis Line)</i>	461-3222
Mental Health Ombuds-Service	205-5329
METRO (see TRANSPORTATION)	
NATURAL RESOURCES	
Drainage Information Line/Flooding	296-1900
Solid Waste Division	296-6542
Disposal Information/Transfer Stations	296-4490
Water and Land Resources	296-6519
NOISE	
Environmental Health (unincorporated King County)	296-3990
<i>Within Seattle city limits</i>	684-7842
Public Disturbance (party, loud music, etc.)	911
<i>Within Seattle city limits</i>	625-5011
NURSING HOME/LONG-TERM CARE	
<i>State Long Term Care Ombudsman</i>	623-0816
<i>To report abuse or neglect (DSHS)</i>	1-800-562-6078
OMBUDSMAN	
Mental Health Ombuds-Service	205-5329
Office of Citizen Complaints - Ombudsman	296-3452
<i>State Family and Children's Ombudsman</i>	439-3870
<i>State Long Term Care Ombudsman</i>	623-0816
PARKS AND RECREATION	
General Information	296-4232
Aquatics Center	296-4444
County Fairgrounds	296-8888
Recreation Offices	296-4258
PERMITS	
Building	296-6600
Food Worker (Health Department)	296-4791
Septic Systems (Environmental Health)	684-2113
POLICE	
Emergency calls	911
Non emergency calls (v/tdd) (Sheriff's Office)	296-3311
PROPERTY SERVICES	
Acquisition and Property Management	296-7470
Permits and Franchises	296-7456
PROSECUTING ATTORNEY'S OFFICE	
Family Support Section	296-9020
Protection Order Advocacy Program	296-9547
PUBLIC DEFENSE, OFFICE OF	296-7826
PUBLIC HEALTH - (SEATTLE/KING COUNTY)	
Administration/General Information	296-4600
Communicable Diseases/Food Poisoning	296-4774
Environmental Health	205-4394
HIV/AIDS Program	296-4649
Public Health Centers	
Alder Square Public Health Center (Kent)	296-4500
Columbia Public Health Center	296-4650
Downtown Public Health Center	296-4755
Eastgate Public Health Center (Bellevue)	296-4920
Federal Way Public Health Center	296-9870 or 253-838-4557
North Public Health Center	296-4765
North Seattle Dental Clinic	205-8580
Northshore Public Health Center (Bothell)	296-9787
Renton Public Health Center	296-4700
South Public Health Center (Auburn)	296-8400
Southeast Dental Clinic (Renton)	296-4955
Southwest Public Health Center (West Seattle)	296-4646
Springwood Public Health Clinic	253-631-3925
White Center Public Health Center	296-4646
RECORDS AND ELECTIONS	
Elections Section	296-1565
TDD (Hearing Impaired)	296-0109
Voter Registration/Absentee Ballots	296-VOTE (8683)
Records Section (Marriage, Property, etc.)	296-1570
RECYCLING	
Recycling and Composting Information	296-4466
<i>Washington Department of Ecology 1-800-RECYCLE (732-9253)</i>	
ROADS (see TRANSPORTATION)	
SENIORS	
ACCESS Program (Metro Transit)	263-3113
<i>Aging and Disability Services</i>	684-0660
County Aging Program	296-5216
<i>Senior Information and Assistance</i> . 448-3110 or 1-888-4ELDERS	
SEXUAL ASSAULT	
To report sexual assault - Police	911
<i>Crisis Clinic (24-hour Crisis Line)</i>	461-3222
<i>King County Sexual Assault Resource Center</i>	1-800-825-7273
<i>Harborview Sexual Assault Center</i>	521-1800
SEXUAL HARASSMENT	
King County Office of Civil Rights	296-7592
Seattle Office for Civil Rights	684-4500
<i>U. S. Equal Employment Opportunity Commission</i>	220-6883
<i>Washington Human Rights Commission</i>	464-6500
SHERIFF	
Non-emergency calls (v/tdd).....	296-3311
Sheriff-Director	296-4155
Precinct #2 (North)	296-5020
North Bend Substation	296-0612
Precinct #3 (Southeast)	296-3883
Precinct #4 (Southwest)	296-3333
Federal Way Substation.....	296-2720
Vashon Substation	296-3665
Internal Investigations	
Sheriff's Office	296-4200
Seattle Police	684-8797
SMALL CLAIMS (District Court)	205-9200
SOLID WASTE	296-6542
TAXES	
Assessor (Property Value Information)	296-7300
Board of Equalization (Appeals)	296-3496
Property Tax Payments	296-3850
Tax Advisor (Property Tax Assistance)	296-5202
TDD/RELAY SERVICE	296-0100
TRANSPORTATION	
Metro Bus and Route Information	553-3000
Metro Complaints and Customer Assistance	553-3060
Road Maintenance/Drainage/Repairs	296-8100
Traffic Engineering	296-6596
Traffic Signal and Sign Maintenance	296-8153
VETERANS' PROGRAM	296-7656
VOTER REGISTRATION (see RECORDS AND ELECTIONS)	
WOMEN'S PROGRAM	296-5240
YOUTH (see CHILDREN AND YOUTH)	
OTHER INFORMATION	
<i>Community Information Line</i>	461-3200
<i>United States Government Information</i>	1-800-688-9889
<i>Washington State Government Information</i>	1-800-321-2808

Access to TDD and foreign language translation services available at 296-1000.

Available in alternate format upon request.

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